

Payment Instructions

Customer Portal

We have made it easy to process payments and add or change payment methods in real-time directly via the MSI customer portal. You can access this under the "Customers" section of our website, msimga.com.

Use your welcome email login for access. For help, contact us at 844-994-4601.

First Time Logging in?

Login with the username and temporary password provided. You will be required to change your password.

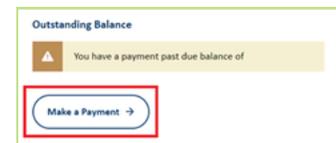
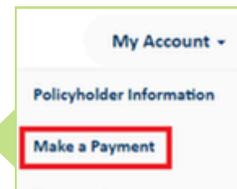


After Logging in:

Navigate to the Payment Screen

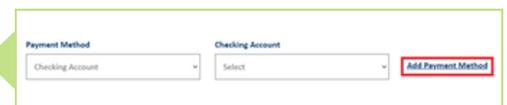
1 After logging in, hover over the "My Account" drop-down menu and choose the "Make A Payment" option.

From there, choose "Make A Payment" underneath your outstanding balance, which will take you to the current term payment screen.



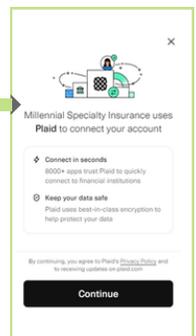
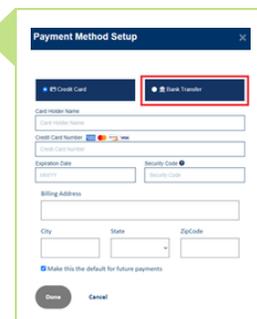
Add or Change a Payment Method

From the payment screen, make a selection from the Payment Method drop down. To add a payment method, choose "Add Payment Method".



2 On the Payment Method Setup window you can choose between credit card or ACH/bank transfer.

If bank transfer is selected a bank set up window will appear. Follow the instructions to connect to your bank account. This will become your default payment method for future payments.



Make a Payment

3 Once your payment method has been added, click done to navigate back to the "Current Term Payment" screen, then select the payment method of choice from the drop-down options.

Next, choose from the balance options and click "Confirm" to make the payment.

